

MTA Queens Bus Map | Local

- Bus stops**

Most bus stops are marked with a tall, round sign with a bus symbol and route number. Most stops feature a bus schedule and route map. Between 10 a.m. and 5 a.m., you may ask the operator to drop you off anywhere along the route, if the operator can stop the bus safely, you will be let off the bus.
- Limited (LTD) buses**

Limited buses look like local buses but make fewer stops. Look for "LTD" on the front of the bus and purple signs at bus stops.
- Express buses**

Express buses look like coach buses and run between boroughs. Many operate only during weekday rush hours. Express buses are more expensive than local, limited, and Select buses.
- Select Bus Service (SBS)**

Select Bus Service routes make fewer stops, travel on priority routes, and board at all doors. Select bus routes are indicated by light blue signs.
- Tap to ride**

Tap your smartphone, wearable device, contactless credit or debit card, or OMNY Card on the OMNY reader to pay your fare on any bus.
- OMNY Card**

You can buy or load an OMNY Card with value at an OMNY vending machine in subway stations and at select stores near you ([omnyinfo/retail](#)). You can also reload your OMNY Card or set up automatic reloads at [omnyinfo](#) with a free, optional OMNY account.
- Transfers**

Transfers between local buses, limited buses, Select buses, and the subway are free. Transferring to an express bus costs the difference in fares. Make sure you tap the same card or device on each leg of your trip to get your transfer.
- Ways to save**

Visit [mta.info/save](#) for tips on fare discounts. When you pay for 12 trips with the same card or device in seven days, any other trips in that seven-day period are free. Your count resets every seven days and restarts with your next tap. Free transfers and taps for others in your group do not count toward free rides.
- MTA Reduced-Fare program**

Available for senior citizens with valid identification and people with qualifying disabilities. Apply online at [mta.info/reduced-fare](#) ask for an application at a station booth, or call 511.
- Fair Fares NYC**

Eligible New York City residents living in low-income households may apply for a 50% discount on subway and eligible bus fares. Call 311 or visit [nyc.gov/fairfares](#) to learn more.
- Special services for older adults and people with disabilities**

All MTA Bus and NYC Transit buses are equipped with lifts for passengers who use wheelchairs or who are unable to climb the steps.
- Access-A-Ride Paratransit Service**

People with a disability or who are unable to use the transit system can apply for Access-A-Ride Paratransit Service. Access-A-Ride operates 24 hours a day, 7 days a week. Call 877-337-2017.
- E-ZPass**

For information, applications, and customer service locations, call 800-333-TOLL (800-333-8655).
- Subway and bus maps**

Maps are available online at [mta.info](#). To request that a paper map be mailed to you, submit a request at [mta.info](#) or call 511. Paper maps are available at NYC Transit's Customer Service Center at 3 Stone Street in Lower Manhattan.
- MTA information**

Visit [mta.info](#) or call 511 and say "subway and buses" for service status, travel planning, schedules, and tap-to-ride payment information for these services:

 - MTA Bus Company
 - New York City Transit
 - Staten Island Railway
 - Long Island Rail Road
 - Metro-North Railroad (from Connecticut call 877-690-5114)
 - Bridges and Tunnels

Call 511 for these useful services:

 - Accessible travel information
 - Elevator and escalator status
 - Office of ADA Compliance
 - Mail&Ride
 - Lost and found
 - Reduced-Fare program

New York Transit Museum

Visit [nytransitmuseum.org](#) or call 718-694-1600.
- Travel information**

From Connecticut, call 877-690-5114. From New Jersey, call 511 and say "MTA."

If You See Something, Say Something

888-NYC-SAFE (888-692-7233)

Police

Police emergencies call 911
MTA Police non-emergencies call 212-878-1001

Customers with hearing loss

Use your preferred relay service provider or the free 711 relay to reach New York City Transit, MTA Bus Company, Access-A-Ride, Long Island Rail Road, and Metro-North Railroad.

MTA New York City Transit

Customer Services
2 Broadway, 11th floor, Room A11.10
New York, NY 10004

